### Open, Transparent and Merit Based Recruitment (OTM-R)

Cecilia Cabello Valdés
Steering Group for Human Resources and Mobility (SGHRM)
Spanish Foundation for Science & Technology (FECYT)

### Content

- SGHRM and Policy background
- European Charter and Code for Researchers (C&C)
- ERA Priority 3: Open Labor market for Researchers
- Open Transparent and Merit based Recruitment
- Final Remarks

### Steering Group for Human Resources and Mobility

- 'A Mobility Strategy for the ERA' focusing on the human resources element of the European Research Area (2001)
- As a result of the Communication, a Steering Group for Human Resources and Mobility (SGHRM) was created
  - Mandate: to monitor the implementation of the objectives foreseen by the Mobility Strategy, and to improve coordination at national level with the relevant ministries.
- The Mobility Strategy was strengthened by two successive communications from the Commission (2003):
  - The Action Plan for Research
  - 'Researchers in the ERA: One Profession, Multiple Careers'

### **SGHRM Policy Background**

- High Level Group on Obstacles to Mobility report (2000)
- A Mobility Strategy for the European Research Area (2001)
- One Profession Multiple Careers (2003)
- Third Country Directive (2003)
- The Steering Group on Human Resources & Mobility (since 2003)
- European Researchers Charter and Code of Conduct for their Recruitment (2005)
- Realizing a Single Labor Market for Researchers (2008)
- European Partnership for Researchers (2008)

### European Charter for Researchers:

- A set of general principles and requirements which addresses the roles, responsibilities and entitlements of researchers and their employers or funding organizations.
- It aims to ensure that the relationship between these parties contributes to successful performance in the generation, transfer and sharing of knowledge, and to the career development of researchers.

### **Code of Conduct** for the Recruitment of Researchers:

• A set of principles and requirements that aim to improve recruitment, to make selection procedures fairer and more transparent, and proposes different means of judging merit.

### Reasons for institutions to endorse Charter and Code:

- 1. To support a change in working culture
- 2. To join a truly pan-European network consisting of researchers and research organizations
- 3. To stand for a stimulating and favorable working environment for researchers
- 4. To show that you care about your researchers/employees
- 5. To benefit from international visibility by being listed on the EURAXESS website

### Reasons for researchers to chose institutions that have endorsed Charter and Code:

- 1. The researcher's rights as a professional are recognized
- 2. The researcher's mobility experience is valued
- 3. The researcher's work-life balance is respected
- 4. Recruitment transparency is guaranteed
- 5. The researcher will join a truly pan-European network consisting of research organizations and researchers

Institutions and funders show they are committed to improving the working conditions for researchers, thereby making the European Research Area a more attractive place to do research

### **RECRUITMENT**

- Open, efficient, transparent recruitment
- Selection committees: balanced (gender, public & private)
- Transparency of criteria (before, during and after the selection)
- Judging merit (not only publications!)
- Open to variations in chronological orders of CV
- Recognition of mobility

### **INSTITUTIONS**

- Recognition of the profession
- Non discrimination
- Research environment (safety & others)
- Stability and permanence of employment
- Funding & salaries
- Career development strategy
- Research training and continuous development
- Evaluation & appraisal
- Participation in decision making bodies

### RESEARCHERS

- Research freedom
- Ethical principles of the discipline
- Accountable to funders and society
- Dissemination to the public
- Continuous professional development

### European Research Area (ERA)

11 December 2012: "The Council NOTES that one of the most important remaining challenges across the EU is the realization of transparent, open and merit-based recruitment where this is not available, which would make research careers more attractive and foster mobility and ultimately research quality".

**21 February 2014:** "The Council CALLS ON Member States to take fully into account the ERA implementation when developing national strategies taking into account the use of open, transparent and merit-based recruitment practices with regard to research positions".

**ERAC** MLS March 2014: recommended to produce a toolkit/practitioner's guide including good-practice examples on OTM, templates, and other material useful for HR practitioners/employers of researchers

### **ERA Communication on OTM**

### **Member States** were invited to:

 Remove legal and other barriers to the application of open, transparent and merit based recruitment of researchers

### Research stakeholder organisations were invited to:

- Advertise all vacancies on the EURAXESS Jobs portal using the common profiles established in the European Framework for Research Careers;
- Fill research positions according to open, transparent and merit based recruitment procedures proportionate to the level of the position in line with the basic principles of the Charter & Code and including non-EU nationals

### **ERA Priority 3**

### **ERA PRIORITY 3: Open Labor Market for Researchers**

The topic action
priority identified
through consultations
to Member State and
Associated Countries



Using open,
transparent and
merit based
recruitment
practices with regard
to research positions

### Rationale

**Question** - How does this action [i.e. using OTM-R procedures for research positions] contribute to the objective of full implementing the ERA?

Answer - Lack of open recruitment hinders mobility, the matching of talent to opportunities, and gender equality, thereby impeding achievement of the ERA's full potential

### Rationale

### Actions to promote OTM-R (continued)

- At *European and national* levels, authorities should encourage openness and the circulation of international talent by reinforcing a welcoming culture for EU and third-country researchers and reducing obstacles to mobility.
- At *European* level, participation in Horizon 2020 should reinforce uptake of the C&C, in particular through Article 32 of the Model Grant Agreement. The role and effectiveness of EURAXESS in supporting the open recruitment of researchers should also be reviewed, particularly the impact of the EURAXESS portal.

### **SGHRM** initiative

### The SGHRM working group on OTM-R

- Starting date: November 2014
- Aim: to develop an OTM-R "Package for assisting RPOs to carry out, on a voluntary basis, a review of their current recruitment policy and practices and revise these, where needed
- Members: **15** Member States and Associated Countries, the EU Commission, the VoR, the ERC, the EUA, the LERU, the CESAER
- 4 Plenary Meetings (last on May 5, 2015)
- Final Report to be handed over to the SGHRM by **June 2015** (i.e. 8 months of work)

### **SGHRM** initiative

### Working method of the Group

3 subgroups were established and each addressed one of the 'functional blocks' of the recruitment system, i.e.

- the preparatory block (advertising positions, assembling panels, etc.)
- the evaluation/selection block (defining 'merit' and designing the procedure accordingly)
- the 'OTM routine' block (training staff, briefing panels, limiting bureaucracy to the minimum...)

keeping in mind the 3 keywords: open, transparent, merit-based

### **SGHRM** initiative

### The existing 'tools'

- The Charter & Code (2005)
- The EURAXESS portal (Rights and Jobs current sections)
- The MS and AC legislation
- The examples of good practice from RPOs, RFOs, MS and AC
- The European Framework for Research Careers

The objective of the WG: (building on the existing tools) to develop a comprehensive OTM-R 'Package' for RPOs

- 1. Why is an OTM-R system essential? The rationale
- 2. What should an OTM-R system look like? **The principles**
- 3. How does your organisation's OTM-R system rate? **The checklist**
- 4. Does your organisation want help to establish an OTM-R system compliant with the principles? **The toolkit**: a step-by-step guide to improve (if, when and where needed) the organisation's OTM-R practices

- 1. The rationale: why is OTM-R important?
- It ensures that the best person for the job is recruited
- It guarantees equal opportunities and access for all
- It facilitates developing an **international portfolio** (cooperation, competition, mobility)
- It makes research careers more attractive

In sum: an OTM-R system brings benefits to researchers, institutions and the country's research system, and contributes to the full implementation of the ERA

2. The principles: what should an OTM-R system look like?

### It should:

- be based on a review of the current OTM-R policy, practices and procedures (i.e. OTM-R system)
- foresee the publication of the (revised) OTM-R system
- establish/adapt an 'OTM-R guide', on which to train (and raise awareness of) the RPO personnel
- be embedded into the RPO's Quality Control System
- consider to develop and incorporate an e-recruitment tool

- 3. The checklist for RPOs: How does your organization's OTM-R system rate?
  - Institutions are encouraged to use the checklist as a selfassessment tool to determine the degree to which their current practices are really OTM-compliant and to identify where improvements should be made.
- The checklist includes about 20 questions to support a review on:
  - The OTM-R system in general
  - The Advertising and Application phase
  - > The Evaluation and Selection phase
  - > The Appointment phase

### 3. The **checklist**: a few sample questions

- About the OTM-R System (in general):
- 8. Is our current OTM-R policy in line with policies to attract underrepresented groups?
- About the Advertising and Application Phase:
- 15. Do we keep the administrative burden to a minimum for the candidate?
- About the Evaluation and Selection Phase:
- 17. Do we have clear rules concerning the composition of selection committees?
- About the Appointment Phase:
- 21. Do we provide adequate feedback to interviewees?

- 4. The toolkit: a step-by-step guide to help RPOs establishing an OTM-R system compliant with the principles
- The toolkit sets out, in chronological order (i.e. from job advertisement to appointment), the various steps of the recruitment process.
- It aims to build on the principles of the Code of Conduct for the Recruitment of Researchers, providing more detailed information, practical solutions and includes examples of good practice.

### When is a recruitment process **OPEN?**

(NB: openness and transparency are frequently interconnected)

A recruitment process can be considered OPEN when it **encourages external candidates to apply and also attracts researchers from abroad.** 

### An EXAMPLE from the TOOLKIT:

- Applicants should be able to easily find information on:
  - organisation and recruiting unit
  - job title, specifications and starting date
  - researcher career profiles (R1-R4) with the respective 'required' and 'desirable' competencies
  - selection criteria including knowledge and professional experience (distinguishing 'required' and 'desirable')
  - number of available positions
  - working conditions, workplace, entitlements (salary, other benefits, etc.), type of contract
  - professional development opportunities
  - career development prospects

- When is a recruitment process OPEN and TRANSPARENT?
- The **INSTITUTIONAL PROCESS** can be considered **OPEN and TRANSPARENT** when it includes:
  - ✓ a publicly accessible institutional recruitment policy;
  - ✓ **institutional recruitment regulations** which are clear to applicants & reviewers;
  - ✓ a system to regularly **check**, **review and revise** recruitment regulations (including to monitor their effectiveness);
  - ✓ a serious mechanism to deal with complaints.

### **EXAMPLES from the TOOLKIT:**

- Differentiation between internal promotions and new recruitment
- No fake vacancies for internal promotions as open positions
- No reservations of open positions for internal candidates
- Exceptions, if transparent, are possible

- When is a recruitment process OPEN and TRANSPARENT?
- The **APPLICATION PHASE** can be considered OPEN and TRANSPARENT when:
  - ✓ advertisement uses the R1-R2-R3-R4 framework 'vocabulary';
  - ✓ interested candidates and applicants receive all **the relevant information**;
  - ✓ the issue of (foreign) languages is taken into account;
  - ✓ administrative burden is minimal for the candidates but also for the selection committees.

### An EXAMPLE from the TOOLKIT:

Candidates unfamiliar with the 'local system' must be able to assess the attractiveness of a position and to fully understand the application procedure

- When is a recruitment process TRANSPARENT?
- The **SELECTION PHASE** can be considered **TRANSPARENT** when:
  - ✓ the **selection panel composition** is objective & made public;
  - ✓ the communication with candidates/applicants (acknowledgement, feedback) is timely and appropriate.

### **EXAMPLES from the TOOLKIT:**

- The process of nominating and appointing the selection committee guarantees a diversity of members, balancing internal and external experts, bringing in competency and objectivity
- A "one-member-panel" does not exist!

### When is a recruitment process **BASED** on **MERIT?**

- While an absolute and universally acceptable definition of 'merit' is virtually impossible to achieve, the WG agrees that a recruitment system can be considered merit-based when it is able to ensure that the institution recruits the best person for the job
- The application of the European Framework for Research Career, which identifies both required and desirable competences for each profile (R1 to R4), may substantially help RPOs willing to adopt a genuine OTM-R system

### **AN EXAMPLE from the TOOLKIT:**

To adapt the procedures according to the level, nature and type of position

### When is a recruitment process **BASED ON MERIT?**

### When the selection committee:

- ✓ is established for all profiles (R1-R4)
- ✓ is adequate for the profile, in terms of size and composition
- ✓ is independent, objective, and takes evidence-based decisions

### **EXAMPLES from the TOOLKIT:**

- inclusion of
  - external experts (outside the institution),
  - o international experts,
  - o experts from different sectors
- relevant experience, qualifications and competencies of members to assess each candidate

### When is a recruitment process **BASED** on **MERIT?**

### When the criteria for selecting researchers

- foresee appropriate assessment and evaluation of a wide spectrum of qualifications (encompassing non-formal qualifications, skills and competences, international portfolio)
- are focused on **past performance and future potential**, with a different respective weight according to the profile (R1-R4)
- are consistent with the requirements of the position
- combine qualitative and quantitative judgment, focusing on results within a diversified career path

**EXAMPLES from the TOOLKIT: see next slide** 

### When is a recruitment process **BASED** on **MERIT?**

### **EXAMPLES from the TOOLKIT**

A wide range of evaluation criteria should be used and balanced, according to the position and the specific profile of the post; these criteria may include (in alphabetical and NOT hierarchical order):

- acquisition of funding;
- generation of societal impact;
- international portfolio (including mobility);
- o knowledge transfer and exchange;
- management of research and innovation;
- organizational skills/experience;
- o outreach/public awareness activities;
- o research performance;
- supervision and mentoring;
- o teaching;
- o teamwork

To assess whether an OTM-R system genuinely works as such, it should be consistently monitored by an efficient and effective **Quality Control** mechanism

### **EXAMPLES from the TOOLKIT:**

- periodical, external review by independent observers
- forms for internal reporting on all phases of the recruitment process
- means to assess whether the OTM-R system delivers on its objectives

### **OVERALL:** A step-by-step guide

- Advertising and application phase
  - Advertising a post
  - Keeping the administrative burden to a minimum
  - Acknowledging receipt and providing additional information
- Evaluation and selection phase
  - Setting up selection committees
  - Screening and interviewing
  - Assessing merit
- Appointment phase
  - Feedback and complaints mechanism
- Templates and Good practices

### Why is OTM recruitment important?

It is a fairer system and has a positive impact on:

- International mobility
- Attractiveness of a research career in EU
- Equal access to job opportunities for men and women

In short, openness and excellence go hand in hand (even if not causal relationship)

The focus is on ensuring that all recruitment procedures are based on OTM principles and that institutions always try to recruit the best person for the job.



# 3. The **checklist**: a few sample questions

## About the OTM-R System (in general):

8. Is our current OTM-R policy in line with policies to attract underrepresented groups?

# About the Advertising and Application Phase:

15. Do we keep the administrative burden to a minimum for the candidate?

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### Final remarks

### Legislative or soft approach

- Legislation not appropriate
- A soft law approach more effective in order to narrow the gap between countries in their use of OTM recruitment
- Need to build on existing Code of conduct, HRS4R, etc
- EC in cooperation with MS and SHOs could develop a modular OTM toolkit including
  - o good-practice examples for each of the principles
  - o draft OTM policies and operational guidelines
  - o templates for application forms, job descriptions, appointment panels