

# **CONTENTS**

Mathew Rogers, a marketing manager, and Kim Patterson, a sales representative, join the staff of Marathon Marketing, an international marketing company based in New York. Follow Mathew and Kim as they apply for positions in the company, meet colleagues and clients, travel abroad, plan for and attend an exhibition in Hong Kong, enjoy free time there, return home and report their progress.

#### **MODULE 1: GETTING THE JOB**

Scheduling a Job Interview
Interviewing for Marketing Manager
Interviewing for Sales Representative
Getting around the Office
Meeting the Marketing Director
Meeting the Sales Director
Work Conditions and Responsibilities
Settling in at the Office

#### **MODULE 2: HOSTING A FOREIGN CLIENT**

Meeting a Client at the Airport Checking in at the Hotel Visiting the Office

Department Visit: Marketing Research
Department Visit: Printed Materials
Department Visit: Web Technologies
Department Visit: Telemarketing
Department Visit: Exhibitions
An Evening with the Client
Discussing a Letter of Intent

# **MODULE 3: FINDING DISTRIBUTORS AND AGENTS**

Finding a Distributor
Discussing Delivery Details
Closing the Deal
Finding an Agent
Discussing a Trial Period
Renegotiating a Contract





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## **MODULE 4: PREPARING FOR AN EXHIBITION**

An Invitation to an Exhibition
Planning the Booth
Booking Flight Reservations
Making Hotel Arrangements
Registering for the Exhibition
Applying for Visas and Passports
Learning Foreign Customs
Preparing for the Trip

#### **MODULE 5: TRAVELING TO THE EXHIBITION**

Checking in at the Airport
Shopping at Duty-Free
Enjoying the Flight
Passport Control and Baggage Claim
Lost & Found and Customs
Getting to the Hotel

# **MODULE 6: AT THE HOTEL**

Checking in at the Hotel
The Hotel Directory
Ordering Room Service
The Business Center
At the Bar
Dining at the Hotel
The Fitness Center
At the Hotel Pool
The Hair Salon

**MODULE 7: AT THE EXHIBITION** 

Mailing a Package

Registering at the Exhibition
The Exhibition Schedule
An Advertising Campaign
A New Company Image
Reporting to Home Office
A Marketing Plan
TV Ads
Preparing a Prospect Summary
Attending a Lecture





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### **MODULE 8: LEISURE EXPERIENCES**

Planning a Day Off
Touring Hong Kong
Dining in Hong Kong
Public Transportation
Directions to the Marketplace
Going Shopping
At the Doctor
Checking out of the Hotel
Changing Travel Plans

Renting a Car

# **MODULE 9: BACK AT THE OFFICE**

An Expense Report
A Progress Report
A PowerPoint Presentation
A Contract for the Manufacturer
A Memorandum of Understanding
Following-up an Account
A Marketing Campaign

Performance Evaluations Celebrating a Job Well Done

A Draft Contract

