

An aerial photograph of the Indiana University campus. In the upper left, a prominent clock tower with a red roof and two clock faces is visible. The campus is filled with green trees and various university buildings. A red semi-transparent banner is overlaid across the middle of the image, containing the text "Student Support and Resources".

# Student Support *and* Resources



200 YEARS

INDIANA UNIVERSITY



**“What I love most about IU is everyone’s willingness to help one another succeed.”**  
— Kimberley Mui Kuan Tan, Singapore

## Student Involvement and Support

We are excited to welcome you to the Hoosier family. Your son or daughter will have many opportunities to get involved in their new IU community. Encourage them to discover all the activities our large campus has to offer. After all, a successful college career is more than just academics.

### STUDENT ORGANIZATIONS

IU has over 800 student organizations that cover a wide variety of interests, including religious, recreational, athletic, cultural, artistic, social, and political. Explore them at [beinvolved.indiana.edu](http://beinvolved.indiana.edu).

### OIS EVENTS & PROGRAMS

The Office of International Services hosts fun events like global concerts and the World's Fare, as well as ongoing language support and other cultural clubs. Connect with our events at [ois.iu.edu/events](http://ois.iu.edu/events).

### RECREATIONAL SPORTS

If your student likes to play sports, they can choose from many individual and group recreational sports. Students also love to cheer on IU's teams. It's a great way to meet new friends, and to exercise the body as well as the mind. Learn more at [recsports.indiana.edu](http://recsports.indiana.edu).

### RELIGIOUS INSTITUTIONS

Bloomington is a very tolerant city where many different religions are practiced. See some of the organizations at [carlaiu.org](http://carlaiu.org). We also have a Tibetan Monastery and an active Mosque.

## ACADEMIC SUPPORT

IU encourages all students to seek a good balance between academics and extracurricular activities. Academic advisers monitor student performance and help students find the resources they need to maximize their success. Your student will have access to math and writing tutors, one-on-one meetings with professors, extra help with English, and classes to improve study skills. Review support options at [ois.iu.edu/support](http://ois.iu.edu/support).

## CAREER SERVICES

Each school within IU has a career services center that provides training, coaching, and resources for students interested in gaining job experience while they are in school. Practical experience is highly valued in U.S. culture and can open up more opportunities after graduation. Connect with IU's career services at [ois.iu.edu/career](http://ois.iu.edu/career).

## Safety

IU is dedicated to keeping our students safe. We have our own police department, a Commission on Personal Safety, and we prepare both students and staff for weather and other emergency situations. IU-Notify is an email, text, and phone service that keeps students informed with personal alerts.

Occasionally, parents grow concerned when they are unable to reach their son or daughter. Experience indicates that students are usually dealing with a lost or uncharged cell phone, a full e-mail inbox, or are simply busy. After giving them some time, if you are concerned about your child and cannot reach them, please do not hesitate to connect with one of these emergency contacts. We will help find your student, and ask them to respond to you.

# PARENT RESOURCES

## EMERGENCY CONTACTS

### Office of International Services

Email: [ois@iu.edu](mailto:ois@iu.edu)  
Phone: 812-855-9086

### Dean of Students

Email: [iubdos@indiana.edu](mailto:iubdos@indiana.edu)  
Phone: (812) 855-8187

### IU Police

Email: [iupd@indiana.edu](mailto:iupd@indiana.edu)  
Phone: 812-855-4111

## HELPFUL WEBSITES

### Academic Calendar

[registrar.indiana.edu/official-calendar](http://registrar.indiana.edu/official-calendar)

### Academic Advising

[ud.indiana.edu](http://ud.indiana.edu)

### Career Services

[ois.iu.edu/career](http://ois.iu.edu/career)

### Office of International Services

[ois.iu.edu](http://ois.iu.edu)

### Health and Counseling

[healthcenter.indiana.edu](http://healthcenter.indiana.edu)

### Student Accounts and Registration

[studentcentral.indiana.edu](http://studentcentral.indiana.edu)

### On-Campus Housing

[rps.indiana.edu](http://rps.indiana.edu)

### IU Police Department

[iupd.indiana.edu](http://iupd.indiana.edu)

### Dean of Students

[studentaffairs.indiana.edu](http://studentaffairs.indiana.edu)

## WE'RE HERE TO HELP.

Feel free to contact us anytime!





“The **DIVERSITY** and **SENSE OF SECURITY** that IU provides really makes it stand out.”

—Pratibha Joshi, India



## Health Care

IU offers a wide range of health services on campus, including check-ups, doctor's visits, and counseling services. Bloomington has two full-service hospitals in town, located off campus. Students are provided more detailed information as part of their orientation, including what to do in case of an emergency. If your son or daughter regularly takes prescription or herbal medication, please make sure they know the English name of the drug, as well as their normal dosage.

## Insurance

All international students are required to maintain health insurance while they are enrolled at IU. They are automatically enrolled in Anthem, which provides excellent coverage. Find more details at [ois.iu.edu](https://ois.iu.edu), under “Living in the U.S.” By requiring all international students to use Anthem insurance, IU is able to negotiate the best available rates for great coverage.

## Paying IU Tuition and Expenses

### PAYING WITH FOREIGN CURRENCY

International students can pay their student account balances from their home country with Flywire, or Western Union's GlobalPay. These options allow you to pay in your own currency and provides a simple and secure way to initiate an electronic payment. Find more details at [ois.iu.edu/foreign-currency](https://ois.iu.edu/foreign-currency).

### ALTERNATIVE PAYMENT METHODS

IU offers several ways to pay the bill. See the options at [ois.iu.edu/payment](https://ois.iu.edu/payment).

- Checking/Savings Accounts  
*U.S. banks only*
- Credit/Debit Cards  
*incurs a nonrefundable service charge*
- In-Person Payments
- Wire Transfers  
*7-10 business days to process*

## FERPA

The Family Educational Rights and Privacy Act (FERPA) is a federal law that protects the privacy of a student's educational records. Students can authorize people (like parents, guardians, and spouses) to view and pay their IU accounts by creating 3rd Party User access in One.IU. They can add as many 3rd Party Users as they want, and it's simple to set them up.

## HOW TO SET UP 3RD PARTY USERS

Please note that your student will need to set this up in order for you to view and pay university bills online.

- Log in to One.IU
- Search for 3rd Party User
- Follow Instructions at [ois.iu.edu/access](https://ois.iu.edu/access)

“IU Bloomington prepared me for **SUCCESS** by giving me the **opportunity** to work with people from **different backgrounds**.”

—Amber Lee, South Korea





“Two things make Bloomington one  
of my favorite cities:  
**its PEOPLE and its BEAUTY!**”

—Avni Gupta, India







“ Be open, be **BOLD**.  
Try new things and don't be  
afraid to fail. ”  
— Evelyn Bai, China

## Life in the Residence Halls

All first-year students are required to live in our on-campus dormitories operated by the Division of Residential Programs and Services (RPS). We are committed to providing and maintaining facilities that are safe and secure; environmentally healthy and clean; functionally designed, furnished, and accessible; attractive and inviting; convenient to campus; and competitively priced.

Living on campus provides distinct advantages and optimum learning environments for our students. By meeting the educational and developmental goals of our residents outside the classroom, we enable them to succeed inside the classroom.

International students are fully integrated into each dorm on campus. Every student living with a roommate signs a roommate agreement at the beginning of the semester. If there are any conflicts, students are encouraged to work with their Resident Assistant (RA). RA's are highly trained student staff members assigned to each floor or living unit. They are familiar with living conditions and their residents and can help solve any issues that might arise.



## International Orientation

Students will receive videos, online sessions, and an individualized orientation schedule prior to leaving home. Upon arrival in Bloomington, undergraduates will attend a welcome session, small group tours and activities, placement testing, TB testing, ID cards, academic advising, course registration, and resource fairs. This time is a chance for your student to set up their new home. Evenings are filled with social events that help students make new friends, feel welcome, and prepare to begin their academic careers at IU. **Once students arrive on campus, they should not plan additional travel through the beginning of the fall semester.**

## GPA, Grading Scale & Assessment Methods

Students will experience more continuous assessment than what they may be accustomed to in their home country. They will be rated on reading, writing, quizzes, and exams throughout the year. Some classes will count attendance and class participation. Each professor will outline their expectations and class rules on the first day of class.

In the U.S. classroom, grades are represented on a scale 0-100%, with letter grades of A-F (including pluses or minuses). Grade Point Average (GPA) is based on a scale of 0.0-4.0.

GRADE	DESCRIPTION	GPA	SCALE
A-, A, A+	Excellent	3.7-4.0	90-100
B-, B, B+	Very Good	2.7-3.6	80-89
C-, C, C+	Marginal	1.7-2.6	70-79
D-, D, D+	Unacceptable	0.7-1.6	60-69
F	Failing	0.0-0.6	0-59

# IMPORTANT DATES 2020-21

*Please note:* The dates below start with orientation. Students will receive notices throughout the spring and summer regarding reservations, deposits, visa appointments, and more.

### AUGUST 6, 2020

Students can move into residence halls

### AUGUST 7-19, 2020

International orientation begins

### AUGUST 10-14, 2020

International parent orientation

### AUGUST 12, 2020

Final deadline to arrive in Bloomington

### AUGUST 19-28, 2020

Welcome Week

### AUGUST 24, 2020

Fall semester classes begin

### SEPTEMBER 9, 2020

First bill due

### NOVEMBER 21-29, 2020

Thanksgiving recess

### DECEMBER 18, 2020

Last day of final exams

### JANUARY 11, 2021

Spring semester classes begin

### MARCH 13-21, 2021

Spring recess

### MAY 7, 2021

Last day of final exams





“The more you experiment with new activities and roles, the more you learn. **Never be afraid to make mistakes.**”

— Namrata Mahesh, Kuwait

## Academic Path

Most students are admitted to University Division, where they complete a required set of general education classes. Once they complete those required for admission to their desired major field of study (usually in a year or two), they apply to one of 16 schools within the university. Each school will have a variety of majors, with their own set of requirements for degree completion.

Most courses last one semester, and are valued at 3 credits—which means class is held for 3 hours each week, for a period of 16 weeks. Degrees consist of 120 credit hours and students take, on average, 15 credits each semester. Both the total number of credit hours and the specified courses are required for graduation. Classes are offered in the fall, spring, and summer semesters, although most students take a break—or work—during the summer.

## Culture and Traditions

For the past 200 years, Indiana University has produced thousands and thousands of graduates. They earn degrees and become professionals in a wide variety of fields. While that is the primary goal of a university education, what alumni remember is how IU changed them as a person. They gained friendships, confidence, networks, independence, knowledge of other cultures, and experience that only a large university community can produce. Adults are created at IU, and their memories last a lifetime. An IU graduate shares a bond with almost 700,000 alumni across the globe, and the network keeps expanding. IU is a special place.



## Dietary Options

IU chefs and culinary staff work tirelessly to provide quality, freshly prepared food options, as campus cuisine and the community surrounding it are integral components of the Hoosier experience. Students and guests eating on campus are provided with an array of options to not only meet their nutritional needs, but expand their palate to include favorites from around the globe.

### Bookmarket and Goodbody Eateries

have The Traveler, which serves authentic food inspired by a different country each day. Certified Halal meat is featured at Wright Eatery's Eastern Harvest concept, with one day per week at Goodbody Eatery being a completely vegan menu. The Simon G. Hillel Jewish Center has an open fridge policy, and regular meals prepared there are certified Kosher. Vegan and vegetarian options are available at every IU Dining location on campus, and even IU's own line of pre-packaged salads, wraps, and bento boxes contains a wealth of variety for those who follow a vegan or vegetarian diet.

**IU Campus Farm** provides local produce to chefs to produce the best flavors and freshness possible. Dining staff partner with local farmers to source seasonal items which are utilized in recipes. Point of service menus are labeled with the top 9 allergens indicated, as well as vegetarian/vegan, and Eat Right options. IU Dining's Registered Dietitian meets individually on request with students living on campus who have food allergies or dietary needs. Staff are trained in safely preparing meals for those with food allergies, and menus are developed for special diets to ensure anyone can eat on campus no matter how unique a diet may be.

## PARENT INVOLVEMENT OPPORTUNITIES

- **Parent Association**  
[ois.iu.edu/parent-association](https://ois.iu.edu/parent-association)
- **First-Year Parent's Newsletter**  
[ois.iu.edu/newsletter](https://ois.iu.edu/newsletter)
- **Parent Engagement**  
[ois.iu.edu/engagement](https://ois.iu.edu/engagement)
- **Gateway Centers**  
[ois.iu.edu/gateways](https://ois.iu.edu/gateways)



“**ACTIVELY PARTICIPATE** in your classes. **Don't feel shy** to ask questions.”

— Syifa Syuhaidah Azman, Malaysia





200 YEARS

**INDIANA UNIVERSITY**  
BICENTENNIAL