

Technical Support Engineer

General information

Vacancy Reference number

000841

About us

Aer Lingus have a fantastic opportunity to join the team as a Technical Support Engineer. Based in Dublin Airport and reporting to the Manager of Technical Support, the Technical Support Engineer will provide 24/7 technical support to Aer Lingus 145 operations and MCC.

What we offer

Competitive salary

Generous paid annual leave

Discounted staff travel privileges with Aer Lingus and some select partner airlines

Prime location in Dublin Airport

Employer pension contribution to a Defined Contribution Pension Scheme

Life assurance cover

Income protection cover for eligible employees

Employee assistance program

Cycle-to-Work scheme and Tax Saver Scheme

Learning & Development support through a catalogue of courses

Opportunity to work in a team environment and to grow your career in Ireland's only 4 star airline

Annual Make a Difference Day and team social events

Vacancy details

Role title

Technical Support Engineer

Your role

- Provide 24/7 support to Aer Lingus flight operations as well as to Aer Lingus 145 line maintenance operations
- Act as a liaison between Aer Lingus 145 and OEMs/CAMO organisation
- Propose troubleshooting and resolution actions for technical defects affecting aircraft availability
- Review maintenance delays, aircraft system problems to suggest improvements within maintenance procedures to achieve highest safety standards and dispatch reliability
- Attend Daily Operations Call to assist in delay reviews
- Support the 145 organisations on the interpretation of manual/aircraft documentation
- Propose continuous improvement actions across Aer Lingus maintenance and engineering operations
- Engage with flight crew to address queries

- Compile operational or fleet status reports for Maintenance and Engineering
- Liaising with engine and other OEMs for any technical issues

Your qualifications and key criteria

- Engineering university degree or part 66 license
- Basic understanding of all the disciplines involved in aircraft maintenance: systems, avionics, structures and engines
- Able to make quick decisions and work under pressure
- Ability to quickly interpret aircraft manuals
- Proven analytical Skills
- Able to work independently and make decisions
- Proficiency in the use of Office apps
- Enthusiastic and flexible team member
- Fluent in English, both written and spoken
- Eligible to live and work in the EU
- Hold a current unrestricted worldwide passport
- Provide 2 verifiable references
- Able to pass a strict airport security vetting procedure which includes a 5 year background check* or be in possession of a current airside pass for the airport this position is based in

*If you are a non-Irish Citizen, you will need to be in possession of a current police disclosure certificate from your home country. If you have lived outside the Republic of Ireland for more than 6 months you will also be required to hold a current police disclosure certificate from that country/countries

Closing Date: 27th February 2022

Division / Department

Technical - Engineering

Contract type

employee recruitment - permanent

Job location

Job location

Republic of Ireland, Dublin, Dublin